Quality, Transparency & Accountability

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Challenging External Environment

- National debt
- Fee-for-service reimbursement model
- Administrative burden in healthcare
- Medical technology
- Aging demographics
- Patients with multiple chronic conditions
- Insurance plan designs
- Provider consolidation

Resulting in

Increased health care spending
Mortality Amenable to Health Care by State
Deaths* per 100,000 Population, 2004–05

**Total**

- **Top quartile (63.9–76.8)** Best: MN
- **Second quartile (77.2–89.9)**
- **Third quartile (90.7–107.5)**
- **Bottom quartile (108.0–158.3)** Worst: WV

**White Only**

- **Top quartile (56.4–72.6)** Best: DC
- **Second quartile (73.4–82.0)**
- **Third quartile (83.7–91.7)**
- **Bottom quartile (91.8–110.6)** Worst: WV

* Age-standardized deaths before age 75 from select causes.


Source: Commonwealth Fund State Scorecard on Health System Performance, 2009.
Optum Labs

UNITED HEALTH CARE
Payer Claims Data

MAYO CLINIC
Patient Outcomes Data

OPTUM LABS
Clinical efficacy and value
Improved outcomes
Fragmentation
Mayo Clinic Care Network

1. Altru Health System
2. Kingman Regional Medical Center
3. CentraCare Coborn Cancer Center
4. Arizona State University Health Services
5. Heartland Health
6. Sparrow Health System
7. Dartmouth- Hitchcock
8. NCH Healthcare
9. NorthShore University HealthSystem
10. St. Alexius Medical Center
11. St. Elizabeth Healthcare
12. Yuma Regional Medical Center
13. Billings Clinic
14. Salus
15. Shriners Hospitals for Children – Twin Cities
16. OSF HealthCare
17. Médica Sur
18. Pikeville Medical Center
20. Trinity Health
21. ThedaCare
22. St. Francis Hospital

As of November 2013
Transparency

U.S.A. HEALTHCO
86 SOUTH MAIN
BILLING, ME 32109

SERVICES ESTIMATE:
OFFICE VISIT: $40
OUTPATIENT SURGERY:
X-RAYS:
1 MO/medications:
LAB WORK:
SURPRISE
SECRET
UNCLEAR
UNKNOWN
WHO KNOWS

$40
2011 Quality, Value and Safety – Leapfrog Survey

Resource use score vs. Quality score

Methodist
St. Marys
MCA Hospital
MCF Hospital
Accountability
Individualized Medicine

Targeted therapy according to the molecular profile

Identification of the molecular alteration

Tumor Specimen

Molecular profiling
“I look through a half-opened door into the future, full of interest, intriguing beyond my power to describe…”

William J. Mayo, M.D., 1931