
WILLIAM JENNINGS MILLER

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PERSONAL SUMMARY

As Executive Director of Institutional Analytics, Effectiveness, and Planning, Will Miller, an unabashed data wonk, leverages data best practices to help Jacksonville University make strategic decisions. He joined the JU team in mid-2019, after serving as an assistant vice president at higher education technology company and as a faculty member and senior administrator at Flagler College in Florida. There, he helped transform the campus-wide outcomes assessment process and created a campus culture where the strategic utilization of data drove institutional progress. He also served as Accreditation Liaison to SACSCOC.

CURRENT POSITION:

- ◆ Executive Director of Institutional Analytics, Effectiveness, and Strategic Planning, Jacksonville University

Responsible for the collection, analysis, stewardship, and communication of data to support strategic planning and decision-making. The Executive Director deploys data visualizations and predictive analytics to support student success, learning outcomes assessment, institutional effectiveness, fiscal management, enrollment management, and advancement functions at the University. Working closely with University Officers and with academic leaders, the Executive Director works to elevate the data story of JU, and to enable responsive, data-informed decision-making at every level of the University. Expected to independently manage day-to-day administration of data collection and reporting, academic and unit-based assessment, campus-wide strategic planning efforts, and all matters related to SACSCOC compliance and reaffirmation. The position holder performs complex analyses, forecasting, and modeling, while ensuring the accuracy and integrity of data used for all University activities. The work produced by the Executive Director will have significant impact on decision making regarding a defined service, function, or population (student, faculty and staff, alumni).

- ◇ Working with JU data consumers and generators, connect exploration of data to the student experience and success including learning outcomes, graduation and postgraduate placement;
- ◇ Partner and consult with campus community in data interpretation and use;
- ◇ Create and lead a culture of collaborative, data-informed decision-making and operations at JU;
- ◇ Participate in institutional research and assessment organizations and keep abreast of national, state, and local educational issues;
- ◇ Conduct research and provide data and data analytics in response to and in anticipation of administrations and faculty needs and in alignment with institutional and program strategic, tactical, and operational decisions;
- ◇ Compose reports, trend analyses, and predictive studies, via multiple modes of data visualization, including dashboards, so that the College can understand its operations and challenges and define its goals and effectiveness against benchmarks;
- ◇ Design in-house surveys, facilitate external surveys, and ensure results are used for continuous improvement;
- ◇ Support planning through special research and policy analyses;
- ◇ Assist in measuring attainment of planning goals;
- ◇ Facilitate planning discussions;

- ◇ Produce and manage as data steward a catalog or warehouse of data for budgeting, enrollment management, campus diversity, student life, institutional effectiveness, and strategic planning;
- ◇ Guide efforts to appraise and maintain data collection and management systems;
- ◇ Audit the types of data, tools, and dissemination methods needed to grow and maintain JU analytic and data capacities;
- ◇ Provide data to academic departments and the Division of Student Life for assessment, program review, and accreditation activities including analysis, interpretation, and reporting;
- ◇ Provide training and professional development of data-related skills and literacies for all data generators and consumers so as to ensure best data management practices and to promote data democracy;
- ◇ Provides leadership for the college's institutional effectiveness planning and reporting processes in accordance with regional accreditation and quality standards;
- ◇ Coordinates all organizational assessment and evaluation activities;
- ◇ Ensure institutional effectiveness planning is aligned with strategic planning and budget planning;
- ◇ Works collaboratively with faculty and staff in the development, design and implementation of assessment and program evaluation plans for department, program, and institutional initiatives;
- ◇ Coordinates all regional accreditation activities, including ongoing notifications and reporting, 10-year and 5th-year reviews and related site visits, development of the Quality Enhancement Plan (QEP), and tracking and reporting all Substantive Changes to Southern Association of Colleges and Schools Commission on Colleges (SACSCOC);
- ◇ Oversees all disciplinary accreditation activities, including AABI, AACSB, CAA, CACREP, CCNE, CODA, NASM, and NASD.
- ◇ Measures organizational and departmental progress toward the achievement of institutional mission, strategic initiatives, and intended outcomes.

ADMINISTRATIVE COMPETENCIES:

- ◆ *Personnel Management:* Evaluating faculty and mentoring faculty and staff on assessment
- ◆ *Budget Supervision:* Obtaining and deploying necessary resources while avoiding wastefulness
- ◆ *Dispute Resolution:* Listening to all sides, soliciting details, building solution consensus
- ◆ *Shared Governance:* Incorporating administrators, faculty, staff, and students in decisions

PREVIOUS POSITIONS:

- ◆ Assistant Vice President of Campus Strategy, Campus Labs (2017-2019)
- ◆ Executive Director of Institutional Analytics, Effectiveness, and Planning, Flagler College (2015-2017)
- ◆ Accreditation Liaison to SACSCOC, Flagler College (2015-2017)
- ◆ Instructor of Political Science and Public Administration, Flagler College (2013-2017)
- ◆ Director of Institutional Research and Effectiveness, Flagler College (2013-2015)
- ◆ Assistant Professor, Flagler College, Public Administration Program (2012-2013)
- ◆ Assistant Professor, Southeast Missouri State University, Department of Political Science, Philosophy, and Religion (2010-2012)
- ◆ Visiting Assistant Professor, Ohio University, Department of Political Science (2009-2010)
- ◆ Visiting Assistant Professor, Notre Dame College, Department of History and Political Science (2007-2009)

EDUCATION:

- ◆ Ph.D. Public Administration and Urban Studies: 2010, The University of Akron
 - ◇ Dissertation Title: *Citizens' Trust in European Union Institutions*
 - Advisor: Julia C. Beckett; Committee: Karl C. Kaltenthaler, Ron Gelleny, Greg Plagens, Raymond W. Cox III
- ◆ M.A.P. Applied Politics: 2008, Ray C. Bliss Institute, The University of Akron
- ◆ M.A. Political Science: 2006, Ohio University
- ◆ B.A. Political Science: 2006, Ohio University Honors Tutorial College
 - ◇ Summa Cum Laude and Phi Beta Kappa

GRANTS AND AWARDS:

- ◆ “Political Information Consumption and Public Opinion in Kazakhstan, Kyrgyzstan, and Tajikistan” U.S. State Department. With Karl C. Kaltenthaler and Kelly McMann (\$238,372).
- ◆ “Pakistani Media and Muslim Communities: Identifying and Supporting Critical Thinking.” U.S. Embassy in Islamabad/U.S. State Department. With Karl C. Kaltenthaler and C. Christine Fair (\$276,305).
- ◆ Best Paper with Rebecca Glazier—Arkansas Political Science Association Conference (2012).
- ◆ “AmeriCorps Meets Read to Succeed.” Written on behalf of the United Way of Southeast Missouri (\$154,471)
- ◆ “Missouri Department of Elementary and Secondary Education Extended Learning School Age Community Grant.” Written on behalf of Cape Central Middle School and the United Way of Southeast Missouri (\$90,000).
- ◆ “Preparing the American Idol Generation for the Political Future: An Evaluation of Perceptions of Government and Politics, Present and Future.” SEMO Grants and Research Funding Committee (\$2,354).
- ◆ “The Election’s Mine—I Draw the Line: The Political Battle over Congressional Redistricting at the State Level.” SEMO Grants and Research Funding Committee (\$1,590).
- ◆ “To Be is To Do: The Use of Online Simulations to Enhance Political Understanding in the Virtual Classroom.” SEMO Scholarship of Teaching & Learning Fellows Program (\$1,500).

RESEARCH AND TEACHING INTERESTS:

Assessment; Public Opinion; Quantitative Methods; Campaigns; Bureaucracy; Public Policy; Pedagogy

PUBLICATIONS AND RESEARCH:

Higher Education Articles

- ◆ Miller, Will. 2018. “Civic Engagement Goes beyond the Midterm Elections.” *Times Higher Education*.
- ◆ Miller, Will. 2018. “A Defense of a Collaborative Approach to Assessment.” *Inside Higher Education*.

Higher Education White Papers and Chapters

- ◆ Miller, Will. 2018. “Learning from the Assessed: Student-Led Focus Groups for Holistic Assessment on Campus.” *2018 Conference Proceedings of the Drexel University Academic Assessment Conference*.
- ◆ Miller, Will. 2018. “Student Engagement as a Political Catalyst.” Data in Action Series.
- ◆ Miller, Will. 2017. “Reframing Your View of Student Success: A Holistic Approach Using Integrated Data and Custom Insights.”

Higher Education Blogs

- ◆ “Harness Continuous Improvement through Planning Intelligence & Quality Assessment”
- ◆ “Planning to Plan: Designing a Strategic Planning Process to Maximize Success”

- ◆ “Harnessing Faculty Power with Better Outcomes Assessment”
- ◆ “Let the Data Flow: A Better Model for Assessment”
- ◆ “Empowering Faculty through Meaningful Assessment”
- ◆ “The Institutional Researcher: The Unsung Hero on Campus”
- ◆ “Improving Beyond Compliance: Reimagining Quality Enhancement on Campus”
- ◆ “Creating a Healthy Analytics Culture on Campus”
- ◆ “Embrace the Changes: Reflecting on the 2018 SACSCOC Accreditation Standards”
- ◆ “Five Ways to Remember Students and Their Privacy in Predictive Analytics”
- ◆ “3 Steps Closer to a More Effective Institution (and More Successful Students)”
- ◆ “Using Data to Inform Enrollment Management Part 2: Working Together to Ensure Students Thrive”
- ◆ “Using Data to Inform Enrollment Management Part 1: Recruiting Students Who Will Thrive”

Higher Education Webinars

- ◆ “Helping Campuses Respond to Powerful Questions for Institutional Success”
- ◆ “Planning Intelligence: Invigorating Your Practice of Continuous Improvement”
- ◆ “Student-Led Inquiry for Better Assessment”
- ◆ “Making Good Use of Focus Group Data”
- ◆ “Planning Successful Focus Groups”
- ◆ “Focus Groups: An Underutilized Assessment Tool”
- ◆ “The Keys to the Kingdom: Working with Faculty to Make Use of Data”
- ◆ “A Standards Conversation: Preparing for Changes in SACSCOC”
- ◆ “How to Identify and Address Pain Points in Institutional Research”

Books:

- ◆ Miller, William J, ed. 2018. *Taking Sides: Clashing Views on Political Issues*, 21st ed. Boston, MA: McGraw Hill.
- ◆ Miller, William J, ed. 2016. *Taking Sides: Clashing Views on Political Issues*, 20th ed. Boston, MA: McGraw Hill.
- ◆ Burton, Michael John, William J. Miller, and Daniel M. Shea. 2015. *Campaign Craft: The Strategies, Tactics, and Art of Political Campaign Management*, 5th ed. Santa Barbara, CA: Praeger.
- ◆ Marino, Jacqueline and Will Miller. 2015. *Car Bombs to Cookie Tables: The Youngstown Anthology*. Cleveland, OH: Rust Belt Press.
- ◆ Ishiyama, John D., William J. Miller, and Eszter Simon, eds. 2015. *Handbook on Teaching and Learning in Political Science*. London: Edward Elgar.
- ◆ Miller, William J., George McKenna, and Stanley Feingold, eds. 2014. *Taking Sides: Clashing Views on Political Issues*, 19th ed. Boston, MA: McGraw Hill.
- ◆ Miller, William J. 2013. *The 2012 Nomination and the Future of the Republican Party: The Internal Battle*. Lanham, MD: Lexington Books.
- ◆ Miller, William J. and Jeremy D. Walling, eds. 2013. *The Political Battle over Congressional Redistricting*. Lanham, MD: Lexington Books.
- ◆ Miller, William J. and Jeremy D. Walling, eds. 2012. *Taking Sides: Clashing Views on Public Administration & Policy*. Boston, MA: McGraw Hill.
- ◆ Miller, William J. and Jeremy D. Walling, eds. 2012. *Tea Party Effects on 2010 U.S. Senate Elections: Stuck in the Middle to Lose*. Lanham, MD: Lexington Books.

Journal Issues:

- ◆ Miller, William J. Guest Editor. 2013. "The State of the Electorate: From Disagreement to Divisiveness in the American Polis: Issue I." *American Behavioral Scientist*, 56 (12).
- ◆ Miller, William J. Guest Editor. 2013. "The State of the Electorate: From Disagreement to Divisiveness in the American Polis: Issue II." *American Behavioral Scientist*, 57 (1).

Peer-Reviewed Articles:

- ◆ Glazier, Rebecca A., and William J. Miller. Forthcoming, 2016. "For God or Country? Comparing the Sources of Anti-American and Anti-Muslim Attitudes." *Islam and Christian-Muslim Relations*.
- ◆ Kaltenthaler, Karl C., William J. Miller, and C. Christine Fair. 2015. "Pakistani Political Communication and Public Opinion on U.S. Drone Attacks." *Journal of Strategic Studies*, 38 (6): 852-872.
- ◆ Kaltenthaler, Karl C., C. Christine Fair, and William J. Miller. 2014. "Pakistani Opposition to American Drone Strikes." *Political Science Quarterly*, 129 (1): 1-33.
- ◆ Kaltenthaler, Karl C. and William J. Miller. 2013. "Social Psychology and Public Support for Trade Liberalization." *International Studies Quarterly*, 57 (4): 784-790.
- ◆ Miller, William J. 2013. "iPolitics: Talking Government with the American Idol Generation." *eJournal of Public Affairs*, 2 (1).
- ◆ Miller, William J. 2013. "We Can't All Be Obama: The Use of New Media in Political Campaigns." *Journal of Political Marketing*, 12 (4): 326-347.
- ◆ Fair, C. Christine, Karl Kaltenthaler, and William J. Miller. 2013. "Iranians and the Bomb: Elite Cues and Support and Opposition to the Development of Nuclear Weapons." *Journal of South Asian and Middle Eastern Studies*, XXXVII (1): 1-24.
- ◆ Fair, C. Christine, Karl Kaltenthaler, and William J. Miller. 2013. "Iranians and the Nuclear Non-Proliferation Treaty." *Journal of South Asian and Middle Eastern Studies*, XXXVI (2): 1-31.
- ◆ Fair, C. Christine, Karl Kaltenthaler, and William J. Miller. 2013. "Busting Out? Iranians and the Nuclear Non-Proliferation Treaty." *The Non-Proliferation Review*, 20 (1): 123-136.
- ◆ Miller, William J. 2013. "Show Me, Tell Me: Social Media and the Political Awareness of American Youth." *Afro-Americans in New York Life and History*, 37 (1): 75-118.
- ◆ Kaltenthaler, Karl C. and William J. Miller. 2012. "The Polarized American: Views on Humanity and the Sources of Hyper-Partisanship." *American Behavioral Scientist*, 56 (12): 1718-1734.
- ◆ Miller, William J. and Bobbi Gentry. 2011. "Navigating the Academic Job Market in Treacherous Times." *PS: Political Science and Politics*, 44 (3): 578-582.
- ◆ Coffey, Daniel C., William J. Miller, and Derek Feuerstein. 2011. "Classroom as Reality: Demonstrating Campaign Effects through Live Simulation." *Journal of Political Science Education*, 7 (1): 14-33.
- ◆ Kaltenthaler, Karl C., Christopher J. Anderson, and William J. Miller. 2010. "Accountability and Independent Central Banks: Europeans and Distrust of the European Central Bank." *Journal of Common Market Studies*, 48 (5): 1259-1279.
- ◆ Kaltenthaler, Karl C., William J. Miller, Stephen Ceccoli, and Ron Gelleny. 2010. "The Sources of Pakistani Attitudes toward Religiously-Motivated Terrorism." *Studies in Conflict & Terrorism*, 33 (9): 815-835.
- ◆ Miller, William J., Karl C. Kaltenthaler, and Derek Feuerstein. 2010. "Pedagogical Red Tape: Difficulties in Teaching the Bureaucracy to Undergraduate Students." *Journal of Political Science Education*, 6 (3): 244-257.
- ◆ Alemagno, SA, Niles, S, Shaffer-King, P, and Miller, WJ. Fall 2008. "Promoting Health and Preventing Injury in Pre-school Children: The Role of Parenting Stress." *Early Childhood Research & Practice*.

Other Articles

- ◆ Miller, William J. 2013. "The Polarized America: Coverage, Characters, and Issues in the New Decade." *American Behavioral Scientist*, 57 (1): 3-7.
- ◆ Miller, William J. 2012. "One Nation...Indivisible? Polarization in America Today." *American Behavioral Scientist*, 56 (12): 1607-1611.
- ◆ Miller, William J. and Jeremy D. Walling. 2012. "The Lurking Perils of Course Redesign." *Political Science Educator*.
- ◆ Gentry, Bobbi, William J. Miller and Erin Richards. 2011. "APSA Teaching and Learning Track Summary: Core Curriculum/General Education." *PS: Political Science and Politics*, 44 (3): 656-657.
- ◆ Miller, William J. and Helen G. Boutrous. 2009. "APSA Teaching and Learning Track Summary: Teaching Across the Discipline." *PS: Political Science and Politics*, 42 (3): 586.
- ◆ Miller, WJ. December 2008. "When Young Meets Old: Technology and Communication in the 2008 Election." *Political Communication Report*.

Book Chapters

- ◆ Miller, William J. 2015. "Virginia District 7: Remember the District and Respect the Opponent," In *Roads to Congress 2014*, edited by Sean D. Foreman and Robert Dewhirst. Lanham, MD: Lexington Books.
- ◆ Miller, William J. and Sean D. Foreman. 2015. "Who Plays the Decider? Analyzing Key Voters in the 2012 Election: 'A Mad Men Party in a Modern Family World.'" In *Culture, Rhetoric, and Voting: The Presidential Election of 2012*, edited by Robert Watson, Tom Lansford, and Doug Brattebo. Akron, OH: University of Akron Press.
- ◆ Miller, William J. and Michael John Burton. 2014. "Who Needs Enemies? The Tea Party Impact on the Republican Party," In *The State of the Parties: The Changing Role of Contemporary American Parties*, 7th ed., edited by John C. Green and Daniel J. Coffey. Lanham, MD: Rowman & Littlefield.
- ◆ Miller, William J. 2014. "The Cleveland Mayor's Race," In *Local Politics and Mayoral Elections in 21st Century America: Keys to City Hall*, edited by Sean D. Foreman and Marcia L. Godwin.
- ◆ Kaltenthaler, Karl C. and William J. Miller. 2014. "Partner or Enemy?: The Sources of Attitudes toward the United States in Pakistan." In *Pakistan's Enduring Challenges*, edited by C. Christine Fair and Sarah Watson. Philadelphia: University of Pennsylvania Press.
- ◆ Miller, William J. 2014. "Branding the Tea Party: Political Marketing and an American Social Movement." In *Political Marketing in the United States*, edited by Jennifer Lees-Marshment, Kenneth Cosgrove, and Brian Conley. New York: Routledge.
- ◆ Miller, William J. 2013. "Ohio District 6: Same Players, New Field." In *Roads to Congress 2012*, edited by Sean D. Foreman and Robert Dewhirst. Lanham, MD: Lexington Books: 163-177.
- ◆ Miller, William J. 2013. "The 2012 Republican Nomination Season: A Clown Car or Feuding Conservatives?" In *The 2012 Nomination and the Future of the Republican Party: The Internal Battle*, edited by William J. Miller. Lanham, MD: Lexington Books: 1-20.
- ◆ Miller, William J. 2013. "The Victor's Reward and the Future of the GOP." In *The 2012 Nomination and the Future of the Republican Party: The Internal Battle*, edited by William J. Miller. Lanham, MD: Lexington Books: 245-253.
- ◆ Miller, William J. 2013. "Tom and "Gerry"? The Cat and Mouse Game of Redistricting Congress." In *The Political Battle over Congressional Redistricting*, edited by William J. Miller and Jeremy D. Walling. Lanham, MD: Lexington Books: 1-16.
- ◆ Althaus, Rick, Jeremy D. Walling, and William J. Miller. 2013. "Missouri: Show Me...Again and Again!" In *The Political Battle over Congressional Redistricting*, edited by William J. Miller and Jeremy D. Walling. Lanham, MD: Lexington Books: 251-267.
- ◆ Miller, William J. 2013. "Why Redistricting Matters: Political Decisions and Policy Impacts." In *The Political Battle over Congressional Redistricting*, edited by William J. Miller and Jeremy D. Walling.

Lanham, MD: Lexington Books: 423-426.

- ◆ Miller, William J. and Jeremy D. Walling. 2013. "The Political Legacy of Fogerty: Forty Years of Parallel Messages." In *Finding Fogerty: Interdisciplinary Readings of John Fogerty and CCR*, edited by Thomas M. Kitts. Lanham, MD: Lexington Books: 175-190.
- ◆ Miller, William J., Jeremy D. Walling, Jill D. Miller, and Patrick Vining. 2012. "The Politics in Pixar: The Underlying Messages of America's Animated Favorites." In *Teaching Politics Beyond the Book: Film, Texts, and New Media in the Classroom*, edited by Robert W. Glover and Daniel Tagliarina. New York: Continuum: 199-215.
- ◆ Miller, William J. 2012. "Can "Race to the Top" and related programs improve underperforming schools? POINT." In *Debating Issues in American Education*, edited by Charles J. Russo and Allan G. Osborne. Thousand Oaks, CA: SAGE: 55-65.
- ◆ Miller, William J. 2012. "How Have Social Networking and New Media Technologies Affected the Way Politicians Disseminate their Messages and Run Campaigns?" *Enduring Questions*. Santa Barbara, CA: ABC-CLIO.
- ◆ Miller, William J. and Jeremy D. Walling. 2012. "The Tea Party Movement in America—Fed Up or Simply Flamboyant?." In *Tea Party Effects on 2010 U.S. Senate Elections: Stuck in the Middle to Lose*, edited by William J. Miller and Jeremy D. Walling. Lanham, MD: Lexington Books: 3-28.
- ◆ Miller, William J. and Jeremy D. Walling. 2012. "Tea Party Redux: Making Sense of the Midterm Senate Elections." In *Tea Party Effects on 2010 U.S. Senate Elections: Stuck in the Middle to Lose*, edited by William J. Miller and Jeremy D. Walling. Lanham, MD: Lexington Books: 351-360.
- ◆ Miller, William J., Jeremy D. Walling, and Brian Smentkowski. 2012. "Adding Pieces to the Chess Set: New Players for an Old Game." In *Tea Party Effects on 2010 U.S. Senate Elections: Stuck in the Middle to Lose*, edited by William J. Miller and Jeremy D. Walling. Lanham, MD: Lexington Books: 361-374.
- ◆ Miller, William J. and Karen Cook. 2011. "Public Libraries." In *Governing America: Major Policies and Decisions of Federal, State, and Local Government*, edited by Paul J. Quirk and William Cunion. New York: Facts on File: 403-408.
- ◆ Miller, William J. 2011. "Redistricting." In *Governing America: Major Policies and Decisions of Federal, State, and Local Government*, edited by Paul J. Quirk and William Cunion. New York: Facts on File: 993-1001.
- ◆ Miller, William J. and Julia C. Beckett. 2011. "American Bureaucracy." In *21st Century Political Science: A Reference Handbook*, edited by John Ishiyama and Marijke Breuning. Thousand Oaks, CA: SAGE: 743-751.
- ◆ Burton, Michael John, Daniel M. Shea, and William J. Miller. 2011. "Campaign Strategy." In *The Electoral Challenge: Theory Meets Practice*, 2nd ed., edited by Stephen C. Craig and David B. Hill. Washington, DC: CQ Press: 26-44.
- ◆ Miller, Will. 2009. "The Effects of Leadership Style on the Bush Legacy." In *Perspectives on the Legacy of George W. Bush*, edited by Michael Grossman and Ronald Eric Matthews. Newcastle upon Tyne, UK: Cambridge Scholars Press: 10-30.

Encyclopedia Entries

- ◆ Miller, William J. 2015. *American Governance*, edited by Stephen L. Schecter, Thomas A. Birkland, Mark A. Graber, Donald S. Lutz, John J. Patrick, and Thomas S. Vontz. Boston, MA: Macmillan. Entry on Partisanship.
- ◆ Miller, William J. 2015. *CQ Press Guide to U.S. Elections*, 7th edition, edited by Deborah Kalb. Washington, D.C.: CQ Press. Entries on: Chronology of Presidential Elections, Presidential Primaries, and Reapportionment and Redistricting.
- ◆ Miller, William J. 2014. *Encyclopedia of Deception*, edited by Timothy Levine. Thousand Oaks, CA: SAGE. Entries on: Battle of Fishguard, Korean War, Operation Neptune, Operation Quick

Silver, Vietnam War, and World War II.

- ◆ Miller, William J. 2014. *Encyclopedia of Social Media and Politics*, edited by Kerric Harvey. Thousand Oaks, CA: SAGE. Entries on: Al Gore's Penguin Army, Algorithmic Authority, Amplification, Campaign Strategy, CNN Effect, Digital Citizen, The Dragonfly Effect, Electronic Voting, Googlearchy and Politics, Claire McCaskill, Micro-Targeting, Push Polling, Sexting, Tea Party Movement, Tweet Insurance, VoteBuilder.com, Anthony Weiner and West Wing Week.
- ◆ Miller, William J. 2013. *Encyclopedia of White-Collar and Corporate Crime, 2nd edition*, edited by Lawrence Sallinger. Thousand Oaks, CA: SAGE. Entries on: Allied Chemical Corporation, Bank of America, Beech Aircraft, Carl Karcher Enterprises, Cigarette Advertising, Daiwa Bank, Exxon Valdez, Fisher-Price, Georgia Pacific, Hartung-Burgess Debate, Lockheed, Northrop Corporation, David Paterson, Revolving Door, and Yellow-cake Forgery.
- ◆ Miller, William J. 2013. *Encyclopedia of Street Crime in America*, edited by Jeffrey Ian Ross. Thousand Oaks, CA: SAGE. Entries on: Crime Scene Investigation, Detroit, Houses of Prostitution, Kansas City, *Street Crime*, On-Scene Drug and Alcohol Testing, Open Container Laws, and Street Gambling.
- ◆ Miller, William J. 2012. *The Social History of Crime and Punishment in America*, edited by Wilbur Miller and J. Geoffrey Golson. Thousand Oaks, CA: SAGE. Entries on: Clemency, Police in Film, *Gibbons v. Ogden*, Juries, *McCulloch v. Maryland*, *Miranda v. Arizona*, Unsolved Murders, *Plessey v. Ferguson*, Sam Sheppard, and Punishment in Television.

Reviews

- ◆ Miller, William J. 2012. Review of Louis Menand's *The Marketplace of Ideas: Reform and Resistance in the American University*. *Teacher-Scholar: The Journal of the State Comprehensive University*, 3(1): 59-61.
- ◆ Miller, William J. 2012. Review of Anna Kasten Nelson's *The Policy Makers: Shaping American Foreign Policy from 1947 to the Present* in *Presidential Studies Quarterly*, 42(3): 675-676.
- ◆ Miller, William J. 2011. Review of Ajit Banerjee's *United Nations International Civil Service: Perceptions and Realities*, in *Public Administration Review*, 71 (5): 813-815.
- ◆ Miller, William J. 2011. Review of Stephanie Newbold's *All but Forgotten: Thomas Jefferson and the Development of Public Administration*, in *American Review of Public Administration*, 41 (4): 468-472.
- ◆ Miller, William J. 2011. Review of Vian Bakir's *Sousveillance, Media and Strategic Political Communication: Iraq, USA, UK* in *Political Communication*, 28 (1): 143-146.
- ◆ Miller, William J. 2010. Review of Jos Raadschelder's *Handbook of Administrative History and The Civil Service in the 21st Century: Comparative Perspectives*, in *Public Voices*, XI (2): 96-100.
- ◆ Miller, W.J. 2008. Review of Sally Young's *Government Communication in Australia*, in *Australian Journal of Public Administration*, 67 (2): 239-240.

Research Reports

- ◆ Miller, William J. Report to Cape Girardeau County Citizens: Assessing the Need for Children's Services, Protecting the Costs for Expanding Targeted Services, and Evaluating the Impact on Our Community. August 1, 2012.
- ◆ Miller, William J. Learning Outcomes in PS103. Fall 2011 Report. February 9, 2012.
- ◆ Miller, William J. Student Attitudes to PS240. June 27, 2011.
- ◆ Miller, William J. Learning Outcomes in PS103. Spring 2011 Report. June 20, 2011.
- ◆ Miller, William J. Learning Outcomes in PS103. Fall 2010 Report. December 22, 2010.
- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. Evaluation of CDBG HIV Prevention Programs Annual Report. October 31, 2010.
- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. Evaluation of CDBG HIV Prevention Programs Annual Report. October 31, 2009.
- ◆ Miller, William J. Targeting Organ Donors throughout Ohio Communities: A Zip Code-Level

Analysis. November 12, 2009.

- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. Evaluation of CDBG HIV Prevention Programs Annual Report. January 4, 2009.
- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. Evaluation of Smith House Treatment Community. July 18, 2008.
- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. The Cost of Untreated Substance Use Disorders in Ohio. November 3, 2008.
- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. Adolescent Alcohol and Drug Treatment in Ohio: Gaps and Barriers—The Family Perspective. February 12, 2008.
- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. Adolescent Alcohol and Drug Treatment in Ohio: Gaps and Barriers—The Provider Perspective. February 12, 2008.
- ◆ Alemagno, Sonia, Peggy Shaffer-King, and William J. Miller. Adolescent Alcohol and Drug Treatment in Ohio: Gaps and Barriers—The Referral Agency Perspective. February 12, 2008.

Ancillary Materials

- ◆ Miller, William J. 2012-present. Content developer for Cengage’s *Course Reader: Milestones: Presidential Election 2012*.
- ◆ Miller, William J. 2011-present. Blogger for Cengage Learning on American Government.
- ◆ Miller, William J. 2010-present. Subject Matter Expert on Budgeting, Organizational Theory, Personnel Management, Policy Analysis. Article Selection, Head notes, Critical Reading Questions, and Evaluative Questions. *CourseReader: Public Administration*. Cengage Learning.
- ◆ Miller, William J. 2010-present. Subject Matter Expert on Presidency, Bureaucracy, Campaigns and Elections, Foreign Policy, and Domestic Policy. Article Selection, Head notes, Critical Reading Questions, and Evaluative Questions. *CourseReader: American Government*. Cengage Learning.
- ◆ Miller, William J. 2011-2013. Content development for McGraw-Hill’s *Connect* products.
- ◆ Miller, William J. and Derek Feuerstein. 2010. “Cases and Questions.” In *Instructor’s Manual for Understanding and Managing Public Organizations*, 4th ed, edited by Hal G. Rainey and Deanna Malatesta. San Francisco, CA: Jossey-Bass.

Media Interviews

- ◆ Buzzacco-Forrester, Jenna. 2014. “CEO to Political Fish Bowl.” *Naples News*. Naples, FL. March 22.
- ◆ McClelland, Jacob. 2012. “In the News.” *KRCU*. Cape Girardeau, MO: Weekly appearance.
- ◆ McClelland, Jacob. 2012. “The Missouri Caucus.” *KRCU*. Cape Girardeau, MO: January 31.
- ◆ McClelland, Jacob. 2012. “Missouri Redistricting.” *KRCU*. Cape Girardeau, MO: January 13.
- ◆ Moyers, Scott. 2011. “Kinder Says He Won’t Run for Governor in 2012, Announces Re-election Bid.” *Southeast Missourian*. Cape Girardeau, MO. November 20.
- ◆ McClelland, Jacob. 2011. “The Perils of Public Opinion Polling.” *KRCU*. Cape Girardeau, MO: September 7.
- ◆ McClelland, Jacob. 2011. “Kinder Responds to Ex-Sripper’s Allegations.” *KRCU*. Cape Girardeau, MO. August 12.
- ◆ Moyers, Scott. 2011. “Crowell could be eyeing statewide office in 2014.” *Southeast Missourian*. Cape Girardeau, MO. July 6.
- ◆ Moyers, Scott. 2011. “Emerson announces she will not run for U.S. Senate.” *Southeast Missourian*. Cape Girardeau, MO. February 22.
- ◆ Lieb, David A. 2011. “Analysis: Missouri may shed duties to save money.” *The Examiner*. Washington DC. Via Associated Press, Jefferson City, MO. February 20.
- ◆ George, Justin. 2011. “Will the Low-Tech Approach Work in Tampa’s Council District 6 Race?”

St. Petersburg Times: St. Petersburg, FL. January 21.

- ◆ Fox Files. 2010. "Primary Elections 2010 in Georgia." Fox 24. Macon, GA. July 15.
- ◆ Hunt, Heather. 2010. "Ohio Democrats vie for outsider status in tough race." *The Examiner*. Washington DC. April 5.
- ◆ Thomas, Frank. 2009. "Dems v. Dems." *The Post*. Athens, OH. October 19.
- ◆ Avellaneda, Armando. 2009. "Economía marcó el primer mes de Obama." *El Nacional*. Caracas, Venezuela. February 20.

CONFERENCES AND COLLOQUIA:

Invited Higher Education Presentations

- ◆ "The Ethics of Predictive Analytics." Annual Meeting of the South Carolina Association of Institutional Research: Greenville, 2019.
- ◆ "Empowering Faculty at Small Colleges and Universities." EAB Connected Annual Meeting: Washington, D.C., 2016.
- ◆ "Knowing Where to Hit: From Research to Insights in Small Colleges." Higher Education Data Sharing Consortium Annual Conference: Asheville, 2016.
- ◆ "Using IDEA Student Ratings of Instruction to Improve Institutional Effectiveness and Student Learning." AAC&U Annual Meeting: Washington, D.C., 2015.
- ◆ "Tracking Outcomes for Student Success." Campus Labs Annual User Gathering: Houston, 2015.
- ◆ "Adoption, Use, Implementation: Integrating Holistic Assessment at Your Institution." *Chronicle of Higher Education* Webinar.
- ◆ "A Fresh Start: Embracing Data to Inform Academic Choices." EAB Connected Annual Meeting: Washington, D.C., 2015.
- ◆ "Noncognitive Factors and Student Success: Research and Institutional Perspectives." Moving the Needle: St. Petersburg, 2015.
- ◆ "Assessment and Retention: The Role of Data." Florida Higher Education Summit: Clearwater, FL: 2015.
- ◆ "Increasing Student Interest and Response Rates." IDEA Coffee Talk Webinar Series: 2015.
- ◆ "Noncognitive Factors and Student Success: Research and Institutional Perspectives." Florida Association of Institutional Researchers: Miami, 2015.

Higher Education Conference Presentations

- ◆ "Finding Synergy to Improve Student Success and Institutional Progress." Association for Institutional Research Annual Forum: Denver, 2019.
- ◆ "The Use and Ethics of Predictive Analytics." Association for Institutional Research Annual Forum: Denver, 2019.
- ◆ "Using Focus Groups for Rich Data on Campus." Association for Institutional Research Annual Forum: Denver, 2019.
- ◆ "Beyond Compliance: Turning Your Data Into Action." WSCUC Academic Resource Conference: Anaheim, 2019.
- ◆ "Using Predictive Analytics to Enhance Academic Engagement." University of Florida Assessment Conference: Gainesville, 2019.
- ◆ "Working with Faculty to Maximize Assessment Returns." University of Florida Assessment Conference: Gainesville, 2019.
- ◆ "Beyond Compliance: Turning Your Data Into Action." Annual Meeting of the North Carolina Association of Institutional Research: Wilmington, 2019.
- ◆ "Beyond Compliance: Turning Your Data Into Action." Annual Meeting of the Southern Association of Colleges and Schools Commission on Colleges: New Orleans, 2018.

- ◆ “Predictives Bootcamp: Using Analytics to Best Assure Student Success.” Workshop at the Annual Meeting of the California Association of Institutional Research: Anaheim, 2018.
- ◆ “Using Connected Data and Empowered Faculty to Improve Student Success.” National Symposium on Student Retention: Salt Lake City, 2018.
- ◆ “Integrating Focus Groups into Student Success Efforts on Campus.” Workshop at the National Symposium on Student Retention: Salt Lake City, 2018.
- ◆ “Inviting Students to the Table: Focus Groups as an Assessment Tool.” Workshop at the Annual Meeting of the Southern Association of Institutional Research: Norfolk, 2018.
- ◆ “Predictives Bootcamp: Using Analytics to Best Assure Student Success.” Workshop at the Annual Meeting of the Southern Association of Institutional Research: Norfolk, 2018.
- ◆ “Beyond Compliance: Turning Your Data Into Action.” Annual Conference of the Southern Association of Institutional Research: Norfolk, 2018.
- ◆ “Working with Faculty to Create a Data-Driven Culture.” Annual Conference of the Southern Association of Institutional Research: Norfolk, 2018.
- ◆ “The Use and Ethics of Predictive Analytics.” Annual Conference of the Southern Association of Institutional Research: Norfolk, 2018.
- ◆ “Identifying Peer Institutions through a Data-Driven Process.” Annual Conference of the Southern Association of Institutional Research: Norfolk, 2018.
- ◆ “Beyond Compliance: Turning Your Data Into Action.” Annual Summit of the Appalachian College Association: Meadowview Heights, 2018.
- ◆ “Using Focus Groups for Holistic Assessment on Campus.” Drexel Assessment Conference: Philadelphia, 2018.
- ◆ “Using Data-Driven Student Success Systems for Improving Teacher Certification Pass Rates.” ICET World Assembly: Laredo, 2018.
- ◆ “Empowering Faculty to Make Use of Data.” The 2018 JCSU Faculty Summer Institute for the Interdisciplinary Humanities: Charlotte, 2018.
- ◆ “Finding Synergy On-Campus to Improve Student Success and Institutional Progress.” Annual Meeting of the North Carolina Independent Colleges and Universities Association Annual Meeting: High Point, 2018.
- ◆ “Bring Your Data into Focus: Visualize Impact and Empower Change on Campus.” Association for Institutional Research Annual Forum: Orlando, 2018.
- ◆ “Beyond Compliance: Turning Your Data Into Action.” WSCUC Academic Resource Conference: Burlingame, 2018.
- ◆ “Beyond Compliance: Turning Your Data Into Action.” Annual Meeting of the Alabama Association of Institutional Research: Orange Beach, 2018.
- ◆ “The Keys to the Kingdom: Working with Faculty to Make Use of Data.” Annual Meetings of the Mississippi Association of Institutional Research: Tupelo, 2018.
- ◆ “Beyond Compliance: Turning Your Data Into Action.” Annual Meeting of the Southern Association of Community College Research: Savannah, 2018.
- ◆ “Beyond Compliance: Turning Your Data Into Action.” Annual Meeting of the South Carolina Association of Institutional Research: Columbia, 2018.
- ◆ “Beyond Compliance: Turning Your Data Into Action.” Annual Meeting of the Southern Association of Colleges and Schools Commission on Colleges: Dallas, 2017.
- ◆ “Leveraging the Four Frames of Student Success.” National Symposium on Student Retention: Destin, 2017.
- ◆ “Students Engaging Students to Improve a Campus: Cultivating Students to Gather Insights.” Workshop at the National Symposium on Student Retention: Destin, 2017.

- ◆ “Students Engaging Students to Improve a Campus: Cultivating Students to Gather Insights.” Workshop at the Annual Conference of the Southern Association of Institutional Research: Fort Worth, 2017.
- ◆ “Meaningful Partners: The Role of Institutional Research in Enrollment Management.” Workshop at the Annual Conference of the Southern Association of Institutional Research: Fort Worth, 2017.
- ◆ “Signal or Noise? Using Homegrown Data to Predict Attrition.” Annual Conference of the Southern Association of Institutional Research: Fort Worth, 2017.
- ◆ “Unlock the Power of Your Data with Campus Labs.” Association for Institutional Research Annual Forum: Washington, D.C., 2017.
- ◆ “Strategies for Engaging Faculty in Student Learning Outcomes Assessment.” Association for Institutional Research Annual Forum: Washington, D.C., 2017.
- ◆ “Students Engaging Students to Improve a Campus.” Association for Institutional Research Annual Forum: Washington, D.C., 2017.
- ◆ “Undertaking True Peer Institution Identification.” Southern Association of Institutional Research: Charlotte, 2016.
- ◆ “Signal or Noise? Using Homegrown Data to Predict Attrition.” Southern Association of Institutional Research: Charlotte, 2016.
- ◆ “Garbage In, Garbage Out: Selling Faculty on Course-Level Outcomes Reporting.” Southern Association of Institutional Research: Charlotte, 2016.
- ◆ “Students Engaging Students to Improve a Campus: Cultivating Students to Gather Insights.” Workshop at Southern Association of Institutional Research: Charlotte, 2016.
- ◆ “Meaningful Partners: The Role of Institutional Research in Enrollment Management.” Workshop at Southern Association of Institutional Research: Charlotte, 2016.
- ◆ “Inviting Students to Lead the Conversation: Student-Driven Assessment Efforts on Campus.” Drexel Assessment Conference: Philadelphia, 2016.
- ◆ “Students as Consumers: Recruiting and Retaining Millennials.” Consortium for Student Retention Data Exchange: Orlando, 2015.
- ◆ “Responding to Data Disasters by Increasing Responsibility and Transparency.” Moving the Needle: St. Petersburg, 2015.
- ◆ “Creating a Culture of Trust: Innovative Ways to Increase Student Survey and Evaluation Response Rates.” Southern Association of Institutional Research: Savannah, 2015.
- ◆ “The Value of Degree Mapping: Using Course Data to Identify Choke Points and Increase Graduation Rates.” Southern Association of Institutional Research: Savannah, 2015.
- ◆ “Planning and Executing Peer Institution Identification and Analysis.” Workshop at Southern Association of Institutional Research: Savannah, 2015.
- ◆ “Creating and Using Peer Groups: Balancing Campus Cross-Pressures to Find Objective Peers.” Southern Association of Institutional Research: Savannah, 2015.
- ◆ “Confronting Data Manipulation on Your Campus.” Higher Education Data Sharing Consortium Annual Conference: Portland, 2015.
- ◆ “Balancing the Counter-Pressures of Assessment in 21st Century Higher Education.” Southern Association of Institutional Researchers: Destin, 2014.
- ◆ “Impact and Assessment: An Integrated Approach to Faculty Development.” Southern Association of Institutional Researchers: Destin, 2014.

Invited Political Science Presentations

- ◆ “The 2016 Presidential Election.” New York City, Danske Capital Management: New York, NY; 2016.

- ◆ “The Role of Higher Education in the Modern American City.” Flagler College Community Lecture Series: St. Augustine, FL: 2016.
- ◆ “Privacy as a Human Right: The Panopticon Becomes Big Brother.” Flagler College Community Lecture Series: St. Augustine, FL: 2014.
- ◆ “The Drone War and Pakistani Attitudes toward the United States.” Flagler College Last Friday Faculty Lecture Series: St. Augustine, FL: 2014.
- ◆ “Trends in Public Procurement and Purchasing.” North Florida Procurement Association: Jacksonville, FL: 2013.
- ◆ “The 2012 Presidential Election.” New York City Public Library, Danske Capital Management: New York, NY; 2012.
- ◆ “The Tea Party in America.” Cape Girardeau Public Library: Cape Girardeau, MO; 2012.
- ◆ “Indonesia: Prospects for Peace.” Cape Girardeau Public Library: Cape Girardeau, MO; 2012.
- ◆ “Exit from Afghanistan & Iraq: Right Time, Right Pace?” Cape Girardeau Public Library: Cape Girardeau, MO; 2012.
- ◆ “Privatization in America.” League of Women Voters: Cape Girardeau, MO; 2012.
- ◆ “The 2012 Republican Nomination Process.” Cape West Rotary: Cape Girardeau, MO; 2012.
- ◆ “The 2012 Republican Nomination Process.” Rotary Club of Cape Girardeau: Cape Girardeau, MO; 2012.
- ◆ “Preparing the American Idol Generation for the Political Future: An Evaluation of Perceptions of Government, Past and Future.” Athenaeum Series: Cape Girardeau, MO; 2012.
- ◆ “Great Books 2011: *The Supreme Court: The Personalities and Rivalries that Defined America.*” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “Honor.” Lambda Chi Alpha Education Series: Cape Girardeau, MO; 2011.
- ◆ “And the People Speak: Public Attitudes toward Immigration in America.” Forum on Immigration: Cape Girardeau, MO; 2011.
- ◆ “1st Amendment Issues: Social Media and Civil Unrest.” Constitution Day Forum: The Bill of Rights in the 21st Century: Cape Girardeau, MO; 2011.
- ◆ “State of the Nation: Polarization in the Polis.” Rotary Club of Cape Girardeau: Cape Girardeau, MO; 2011.
- ◆ “How 800 Americans Can Tell Us What the Rest of the Country is Thinking: The Perks and Perils of Public Opinion Polling.” Athenaeum Series: Cape Girardeau, MO; 2011.
- ◆ “What bin Laden’s Death Means for the 2012 Election.” Jackson Optimists: Jackson, MO; 2011.
- ◆ “The Life and Death of Osama bin Laden.” Cape West Rotary: Cape Girardeau, MO; 2011.
- ◆ “What Area Funders Look For.” U.S. Bank Grant Writing Seminar: Cape Girardeau, MO; 2011.
- ◆ “A Discussion of *Waiting for Superman.*” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “A Discussion of *The Ground Truth.*” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “A Discussion of *Good Hair.*” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “A Discussion of *Darfur Now.*” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “A Discussion of *Cool It.*” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “A Discussion of *The Yes Men.*” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “Osama bin Laden’s Death and the Future of the War on Terror: A Campus Discussion.” Southeast Missouri State University Campus: Cape Girardeau, MO; 2011.
- ◆ “CourseReader in the Political Science Classroom.” Wadsworth/Cengage: Chicago, IL; 2011.
- ◆ “Great Decisions 2011: National Security.” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.

- ◆ “As the Pendulum Swings: Republican Chances in 2012.” Cape Girardeau Pachyderms: Cape Girardeau, MO; 2011.
- ◆ “Great Decisions 2011: Obamadip: Obama and American Security.” Cape Girardeau Public Library: Cape Girardeau, MO; 2011.
- ◆ “Faculty Research Hour with Pi Sigma Alpha.” Department of Political Science: Cape Girardeau, MO; 2011.
- ◆ “Anti-Americanism in the Muslim World: Causes and Consequences.” Athenaeum Series: Cape Girardeau, MO; 2011.
- ◆ “Great Books 2010: *The Forgotten Man: A New History of the Great Depression*.” Cape Girardeau Public Library: Cape Girardeau, MO; 2010.
- ◆ “Power Shift: The 2010 Midterm Elections.” Jackson Optimists: Jackson, MO; 2010.
- ◆ “What Happened?: A Roundtable Discussion of the 2010 Election.” Department of Political Science Symposium: Cape Girardeau, MO; 2010.
- ◆ “The Impact of the Midterm Elections.” Cape West Rotary: Cape Girardeau, MO; 2010.
- ◆ “iPolitics: Talking Government with the American Idol Generation.” Macon State College: Macon, GA; 2010.
- ◆ “Know Your Vote: Election 2008.” Notre Dame College Campaign Series: South Euclid, OH; 2008.

Political Science Conference Presentations

- ◆ The Midwest Political Science Association Annual Meeting (2009-2017)
- ◆ Florida Political Science Association Annual Meeting (2015-2017)
- ◆ The International Studies Association Annual Meeting (2008-2015)
- ◆ The American Political Science Association Teaching & Learning Conference (2008-2014)
- ◆ State of the Parties Conference (2009 and 2013)
- ◆ The Southern Political Science Association Annual Meeting (2009-2013)
- ◆ The American Political Science Association Annual Meeting (2009-2012)
- ◆ The Southern Political Science Association Annual Meeting 2010

TEACHING:

Flagler College

- ◆ COR101: Keystone Seminar
- ◆ FYS152: First Year Seminar
- ◆ PAD200: Public Economy
- ◆ POS200: Introduction to Political Science
- ◆ PAD215: Public Relations
- ◆ PAD220: Accounting for Public Administrators
- ◆ POS221: Politics in the United States
- ◆ PAD301: Public Administration
- ◆ PAD320: Public Policy
- ◆ POS332: Political Science Scope and Methods
- ◆ POS339: The Congress
- ◆ POS340: Political Psychology
- ◆ PAD360: Fiscal Administration
- ◆ POS360: The American Presidency
- ◆ PAD401: Grant Writing
- ◆ POS401: Research Methods

- ◆ PAD440: Organizational Behavior
- ◆ POS440: Campaigns & Elections
- ◆ PAD460: Program Evaluation

Southeast Missouri State University

- ◆ PS103: U.S. Political System
- ◆ PS230: American Public Policy
- ◆ PS240: Introduction to Political Science
- ◆ PS310: Government and Politics in the American States
- ◆ UI320: Modern Presidency
- ◆ PS360: Political Parties and Voting Behavior
- ◆ PS4/618: Public Policy Analysis
- ◆ PS4/691: Topics: Grant Writing & Fundraising
- ◆ PS4/691: Topics: Disaster and Emergency Management

Ohio University

- ◆ PS101: American National Government
- ◆ PS102: Issues in American Politics
- ◆ PS210: Introduction to Public Administration
- ◆ PS320: Urban Politics

Notre Dame College

- ◆ PO111: American Government and Politics
- ◆ PO210: State and Local Government and Politics
- ◆ PO220: Introduction to Political Thought
- ◆ PO311: Comparative Politics
- ◆ PO317: American Presidency and Congress
- ◆ PO340: Political Parties & Interest Groups
- ◆ PO345: Politics and the Media
- ◆ PO350: Introduction to Social Science Research
- ◆ PO391: Election '08: Campaign Battleground
- ◆ PO392: Campaign Management

SERVICE

Service to the University

- ◆ Flagler College
 - ◇ President's Cabinet
 - ◇ Athletic Boosters Board of Directors
 - Secretary/Treasurer, 2014-present
 - ◇ Public Administration Program Executive Committee
 - ◇ General Education Committee
 - ◇ Assessment Committee
 - ◇ Curriculum Committee
 - ◇ Foundations of Excellence Committee
 - ◇ Learning Community Steering Committee
 - ◇ Strategic Plan Committee
 - ◇ Retention Committee
 - ◇ Faculty Admissions Committee
 - ◇ Admissions Policies and Procedures Ad Hoc Committee

- ◇ Peer Institution Identification Ad Hoc Committee
- ◆ Southeast Missouri State University
 - ◇ Advisor of College Republicans
 - ◇ Co-advisor of Pi Sigma Alpha chapter
 - ◇ Co-advisor of Student Society for Public Administration
 - ◇ Reader, Graduate Council Excellence in Research Award
 - ◇ Instructor, Horizons Summer Youth Enrichment Program: “You Be the Judge!”
 - ◇ Summer Session and Class Review Committee
 - ◇ Learning Management System Review and Selection Committee
 - ◇ University Commencement Committee
 - ◇ Faculty Innovator
- ◆ Ohio University
 - ◇ Truman Scholarship Candidate Selection Committee
 - ◇ Ohio University Judicial Hearing Board
 - ◇ Enrollment Management Advisory Committee
 - ◇ Honors Tutorial College Board of Visitors
 - ◇ Vice President for Finance and Administration Search Committee
 - ◇ Presidential Search Committee
 - ◇ Assistant to the President for Diversity Search Committee
 - ◇ Chair, University Professor Selection Committee
 - ◇ Chair, Graduate Assistant Outstanding Teaching Award Selection Committee
 - ◇ Honors Convocation Review Committee
- ◆ The University of Akron
 - ◇ Chairman, Graduate Student Government Research Grant Review Committee
 - ◇ Program Chair and Developer, Graduate Student Government Colloquium
 - ◇ Representative to Northeast Ohio Regional Day at Kent State University-Stark
 - ◇ Faculty Senate
 - ◇ Graduate Council
 - ◇ Visitor Parking Task Force
 - ◇ University Safety and Security Committee
 - ◇ University Council Exploratory Committee
 - ◇ Homecoming Advisory Committee
 - ◇ Conference on Undergraduate and Graduate Student Research Steering Committee
 - ◇ Outstanding Faculty Mentor Selection Committee
 - ◇ Judicial Affair Hearing Board Chair

Service to the Discipline

- ◆ Editorial Board
 - ◇ *Journal of Political Management* (Proposed journal by Jennifer Lees-Marshment)
- ◆ McGraw-Hill Academic Advisory Board
 - ◇ *Taking Sides: Clashing Views on Political Issues*
 - ◇ *Annual Editions: American Government*
 - ◇ *Taking Sides: Clashing Views on World Politics*
 - ◇ *Taking Sides: Clashing Views in Constitutional Law*
 - ◇ *Taking Sides: Clashing Views on State and Local Government*

- ◆ Book Reviewer
 - ◇ Wadsworth/Cengage
 - ◇ Norton
 - ◇ CQ Press
 - ◇ McGraw-Hill
 - ◇ Pearson
 - ◇ Westview
 - ◇ CHOICE
 - ◇ Oxford University Press
 - ◇ Palgrave-Macmillan
- ◆ Journal Reviewer
 - ◇ *Journal of Political Science Education*
 - ◇ *Journal of U.S.-China Public Administration*
 - ◇ *Perspectives on European Politics and Society*
 - ◇ *American Review of Public Administration*
 - ◇ *Political Behavior*
 - ◇ *International Journal of Public Opinion Research*
 - ◇ *Journal of Common Market Studies*
 - ◇ *New Media & Society*
 - ◇ *Journal of Military and Strategic Studies*
 - ◇ *European Union Politics*
 - ◇ *Professional Files*
 - ◇ *SAGE Open*
 - ◇ *Review of European Studies*
 - ◇ *European Journal of Marketing*
 - ◇ *Review of European Studies*
 - ◇ *Journal of Public Policy*
- ◆ Instructional Technology Reviewer
 - ◇ McGraw-Hill Connect
 - ◇ McGraw-Hill Critical Missions
 - ◇ Cengage CourseReader
 - ◇ Cengage Aplia
- ◆ Policy Leadership
 - ◇ Ohio State Legislative Chair, National Association of Drug Abuse and Alcohol Counselors, 2010-2011
 - ◇ State Policy Chairman, Ohio Association of Alcohol and Drug Abuse Counselors, 2010-2011
 - ◇ National Policy Committee, National Association of Alcohol and Drug Abuse Counselors, 2010-2012
- ◆ Organizational Memberships
 - ◇ American Political Science Association
 - ◇ American Society of Public Administrators
 - ◇ American Association of Public Opinion Researchers
 - ◇ American Association of Political Consultants
 - ◇ Midwest Association of Public Opinion Researchers

- ◇ Midwest Political Science Association
- ◇ Southern Political Science Association
- ◇ International Studies Association
- ◇ Association of Institutional Research
- ◇ Southern Association of Institutional Research
- ◇ Florida Political Science Association
 - President, 2017-2018
 - Program Chair and First Vice President, 2016-2017
 - Second Vice President, 2015-2016
 - Secretary, 2014-2015
 - Arrangements Chair, 2013-2014
 - Executive Committee, 2013-present
- ◆ Honors Societies
 - ◇ Alpha Lambda Delta
 - ◇ Golden Key International
 - ◇ Mortar Board
 - ◇ Omicron Delta Kappa
 - ◇ Phi Beta Kappa
 - ◇ Pi Alpha Alpha
 - ◇ Pi Sigma Alpha
- ◆ Other Service
 - ◇ Pollie Judge for the American Association of Political Consultants, 2009, 2010, 2011, 2012, 2013, 2014
 - ◇ Advanced Placement U.S. Government Reader: Daytona Beach, FL, 2009; Salt Lake City, UT, 2012, 2014
 - ◇ Robert K. Klein Award Selection Committee: Southeastern Conference for Public Administration, 2011

Service to the Community

- ◆ Board of Directors, Cape Area Habitat for Humanity
 - ◇ Director of Development (2010-2012)
- ◆ Board of Directors, United Way of Southeast Missouri
 - ◇ Member, Emerging Leaders Society
- ◆ Board of Directors, Friends of the Cape Girardeau Public Library
 - ◇ President (2012-2013)
- ◆ Member, Cape Girardeau Chamber of Commerce
- ◆ Member, Jackson Chamber of Commerce
- ◆ Member, Cape Jaycees
- ◆ Member, Cape Girardeau Downtown Rotary
- ◆ Member, Emergency Management Action Council of Cape Girardeau
- ◆ Consultant, Gibson Recovery Services
- ◆ Consultant, Putting Kids First Collaborative
- ◆ Volunteer, Fish Food Pantry
- ◆ Volunteer, Read to Succeed—Blanchard Elementary and Alma Schrader Elementary